



## Unfinished Custom Wood Products 1 Year Certificate of Warranty

Northern Contours Inc. warrants to the original purchaser that its doors will be free from defects in material and workmanship under normal use for a period of ONE (1) YEAR from the date of purchase.

Limitations to this warranty are as follows:

- All wood products have natural color, texture and grain. These characteristics are not considered defects under this warranty.
- Our wood doors with veneer insert panels are designed to perform well in controlled interior applications. Like all wood products, they are affected by their environment and will respond adversely to abnormal heat, humidity, dryness or cold. Problems associated with extreme environmental conditions are not covered under this warranty.
- Problems related to poor or improper finishing applied by others are excluded from this warranty.
- Doors are warranted for warp when it exceeds the following tolerances:
  - Doors up to 24" in height: maximum bow = 1/16".
  - Doors from 24" to 48" in height: maximum bow = 1/8".
  - Doors from 48" to 72" in height: maximum bow = 1/4".
  - Doors over 72" are not warranted for warp.

Under this warranty the exclusive remedial action by Northern Contours Inc. shall be limited to the repair or replacement of any component proved to be defective under normal use and care. Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, abnormal environmental conditions, improper storage and handling, installation, or poor and improper finishing by the original purchaser.

To submit a claim of this warranty, the original purchaser must provide Northern Contours Inc. with (a) a written notice of claim under this warranty, and (b) within 90 days after notice of claim, provide Northern Contours Inc. the defective product at its place of business, 1355 Mendota Heights Road, #100, Mendota Heights, MN 55120. Under any circumstances, the costs of shipping the units to and from the manufacturer shall be paid for by the customer.

**Limitation of Liability: IT IS UNDERSTOOD AND AGREED THAT MANUFACTURER'S LIABILITY, WHETHER IN CONTRACT, IN TORT UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE, SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF PURCHASE PRICE FOR THE DEFECTIVE ITEM PAID BY PURCHASER AND UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTIONS UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER MORE THAN FIVE YEARS AFTER THE CAUSE OF ACTION HAS ACCRUED.**

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary, from state to state.

Northern Contours, Inc